

## TERMS & CONDITIONS

**ITINERARY:** InsightOut Journeys LLC, aka IOJ Travel (IOJ) will make every effort to keep to the advertised Package components, but reserves the right to make changes at their discretion. Only items listed on the itinerary are included in the package.

**RESERVATIONS AND PAYMENT:** A non-refundable reservation deposit of \$750 per person is required to reserve your place, and is payable to IOJ. The balance of the total cost of the Package is required at the office of IOJ no later than 120 days before your Day 1 of the Package. If your reservation is made within 90 days of Day 1, the deposit and balance of the Package must be paid at the time of reservation. If final payment is not received when due, IOJ reserves the right to cancel your participation in the tour package, and no refunds will be made. While it is not likely, IOJ reserves the right to assess additional charges if the retail exchange rate (dollar to euro) exceeds \$1.20 per euro within 30 days of the first day of the event.

**CANCELLATIONS:** All deposits are non-refundable. Cancellations between 90-60 days prior to first day of your Package are refundable less the deposit, credit card fees and a \$300 handling fee. No refunds will be issued after 60 days prior to departure. Travel insurance is highly recommended because no exceptions can be made for any reason including personal or family emergencies. Also, no refunds are given for leaving a tour early or arriving late.

**Change Fees:** If you wish to make any changes after IOJ has accepted your booking, there may be a Change Fee of \$100 will be charged for administrative costs.

**TRIP CANCELLATION AND INTERRUPTION INSURANCE:** It is strongly advised that all travelers purchase trip cancellation and interruption insurance as protection against any emergency you may have that affects your ability to participate in this tour. You can purchase travel insurance by visiting IOJs website, [www.GOioj.com](http://www.GOioj.com), or from a provider of your choice.

### GENERAL LIABILITY:

IOJ acts only as Agents for the hotels, airlines, tour operator, vendors, presenters, tour coordinators and vehicle hire companies etc, (herein referred to as Suppliers). All coupons, receipts, contracts and tickets issued by IOJ or its suppliers are subject to any and all terms, tariff restrictions and services whatsoever offered by the Suppliers. By acceptance of such documents, the traveler agrees to the foregoing and also agrees that neither IOJ, its suppliers or any affiliate companies shall be or become liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodation, transportation or other service. IOJ, its suppliers or any affiliate companies are not liable for failure on the part of transport companies whose responsibility is confined to their own operations. In addition, IOJ, its Suppliers and their agents, consultants, tour leaders, or employees are not liable for any event that may occur such as accident or failure of equipment or industrial Actions (whether or not including IOJ or Suppliers' employees), war, disturbance, fire, flood, severe weather, Acts of God, Acts of Government, local restrictions or terrorist attacks. Any act of omission whatsoever (whether within or outside their control) in relation to any booking, contract, travel, accommodation, excursion or other vacation service (including the carriage of baggage) which results in any direct, indirect or consequential loss, damage, death, injury, delay, liability, additional expenses or inconvenience. You agree to not hold IOJ as liable or to have obligation for any death, illness or injury or loss or damage to baggage or personal property caused to or suffered by you in relation to your Package. Information about any

medical condition that may affect your health or ability must be provided to IOJ in advance and in writing.

FREQUENT FLYER: IOJ is unable to enroll you in any mileage programs. IOJ is unable to supply copies of tickets for past travel, retrospective claims.

**CANCELLATIONS AND ALTERATIONS BY IOJ OR ITS SUPPLIERS:**

While it is highly unlikely, IOJ reserves the right to cancel the Package for any reason. In this event, IOJ will refund any monies paid by participants, minus exchange variable, fees, credit card fees, if they are able to collect said money from suppliers.

SHARE POLICY: Accommodations on all IOJ programs are based on double occupancy in a room with two beds, or a shared bed for a couple, and one bathroom. If you are travelling alone, you may pay a Single Supplement fee of the program. If you would like a roommate, we will attempt to link you up with a same sex single traveler. If we are not able to pair single travelers, then you may need to pay the single supplement fee.

Please try to find your own roommate and make it a fun trip for you and your friend!

PARTICIPATION: IOJ or IOJ reserves the right to decline any individual as a Package member for any reason whatsoever before, after or during the event.

SERVICES: IOJ takes all reasonable care in selecting the people or organizations that provide the services that form a part of your Package. IOJ and its suppliers are not liable for any IOJ, omission, or default in the provision of such services, and nor does any agent have authority to make representations binding on IOJ or its suppliers prior to the start of the Package.

EMERGENCY INFORMATION and PAPERWORK: Emergency contact information, travel details, signed liability release and acknowledgement from each traveler is required before final payment.

AUTHORITY TO REMOVE TOUR MEMBERS: Although we want everyone to have a good time, it sometimes happens that someone participating in a tour misbehaves or does things that are incompatible with the safety, comfort, or convenience of other tour members. If we determine that such circumstances exist, you agree that we have the right and discretion to expel someone—even you!—from at tour at any time. You acknowledge that you have waived and released any rights that you may have to make a claim against us.

JURISDICTION: This document and the IOJ tour Conditions are governed by the laws of the State of Washington and Oregon, excluding its conflicts laws, and you agree that the sole jurisdiction for any disputes you may have with us is in superior court of San Juan County, Washington, USA or Washington County, Oregon, USA.